

License Key

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License limits

Access to the product is determined by two factors:

- Number of users vs. number of users permitted by the license
- Expiration date of the license

How users are counted:

The number of users of the product is determined by:

- Number of active and disabled/suspended users
- Deleted users may remain in the system for a period of time. These users are not counted against the license limit.

Download license key file

If you have not done so already, the license key file is available where you have acquired the installation package. Please download `license.json`.

Acquire license key

A valid license key (`license.json`) is provided to each customer prior to installation. Your license key file is a JSON file that contains important information on your license.

NOTE: If your license key has expired, please contact *Trifacta Support*.

Install your license key

If you are updating your license, you may want to save your previous license key to a new location before overwriting.

NOTE: Do not maintain multiple license key files in this directory.

To apply your license key, copy the key file to the following location in the Trifacta® deployment:

```
/opt/trifacta/license
```

Update your license key

After you have installed your license key, you can update your license with a new one through the Admin Settings page. See *Admin Settings Page* in the Admin Guide.

Changing the license key location

By default, the license key file in use must be named: `license.json`.

If needed, you can change the path and filename of the license key. The property is the following:

```
"license.location"
```

See *Admin Settings Page* in the Admin Guide.

Expired license

NOTE: If your license expires, you cannot use the product until a new and valid license key file has been applied. When administrators attempt to login to the application, they are automatically redirected to a location from which they can upload a new license key file.

Invalid license key file

When you start the Trifacta platform, you may see the following:



Invalid License File

Your license file has expired or is missing. Please contact Trifacta.

Your license key is missing or has expired. Please contact *Trifacta Support*.