

Configure Server Access through Proxy

When you attempt to launch the application, you may receive an error message similar to the following:

```
No internet connection
Remote server timed out.
```


In some environments, your desktop machine may need to connect to the Internet through a proxy server. If you are using Wrangler Enterprise desktop application, it needs to know the proxy server to which to connect in order to access the Trifacta® node.

Please complete the following configuration steps to access the Trifacta servers.

Steps:

1. In the No internet connection dialog, click **Configure Proxy Settings**.
2. Please provide the following configuration information for your proxy server:
 - a. **Proxy Host:** The URL of the proxy server. Please include the protocol identifier (e.g. `http://` or `https://`).
 - b. **Proxy Port:** The port number to use to connect to the proxy server. In a URL, this value appears after a colon (e.g. `http://myproxy.example.com:8080`).
 - c. **Username:** (optional) If your proxy requires a username to access, please enter it here.
 - d. **Password:** (optional) Password associated with the user name.
3. Click **Save Proxy Settings and Restart**.

When the application restarts, you should be able to connect to the login screen.

 **NOTE:** If you continue to have difficulties connecting to the Internet, please contact your network administrator or Internet provider.