

Enable Self-Service Password Reset

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By default, the Trifacta® platform provides controls for administrators to reset passwords for themselves and for other users.

- For more information, see *Manage Users*.
- After users have logged in, they can reset their passwords via their Profile page. See *User Profile Page*.

Optionally, Trifacta Self-Managed Enterprise Edition customers can enable users to reset their passwords via email, which provides an extra measure of validation and security.

Pre-requisites

1. Your enterprise must have an accessible SMTP email server that the Trifacta platform can use to send emails.
2. You should create a dedicated email account for issuing the password resets. The username and password for this account must be stored in platform configuration.

Configuration

Steps:

1. You can apply this change through the *Admin Settings Page* (recommended) or `trifacta-conf.json`.
For more information, see *Platform Configuration Methods*.
2. Edit the following settings:

```
"webapp.emailTokenExpiryInMinutes": 1440,  
"webapp.emailSender": "<SENDER_EMAIL_ADDRESS>",  
"webapp.emailSenderName": "<SENDER_DISPLAY_NAME>",
```

Setting	Description
emailTokenExpiryInMinutes	Set the expiration time for the password reset email. Users must click through to reset their password before this time limit expires. The default value is 1440, which is 24 hours.
emailSender	Enter an email account to use as the displayed sender of these emails. Tip: You should enter a value here to mask the real user account that is specified for the SMTP server connection.
emailSenderName	Display name of the sender of emails.

3. You apply this change through the *Workspace Settings Page*. For more information, see *Platform Configuration Methods*.

Setting	Description
Enable self service password reset	Set this value to true to enable this feature.

4. Save your changes and restart the platform.

Validate

1. Visit the login page for your Trifacta deployment. See *Login*.
2. Click the **Forgot password?** link.
3. Reset your password.
4. When the email arrives, click the link to complete the password reset.