

Contact Support

Do you need further assistance? Check out the resources below:

Search Support

In Designer Cloud powered by Trifacta® Enterprise Edition, click the Help icon and select **Search Help** to search our help content.

If your question is not answered through search, you can file a support ticket through the Support Portal (see below).

Trifacta Community and Support Portal

The Trifacta Community and Support Portal can be reached at:
<https://community.trifacta.com>

Within our Community, you can:

- Manage your support cases
- Get free Wrangler certifications
- Post questions to the community
- Search our AI-driven knowledgebase
- Answer questions to earn points and get on the leaderboard
- Watch tutorials, access documentation, learn about new features, and more

Resources for Support

Download logs: When you report your issue, please acquire the relevant logs available in the Designer Cloud application . Select **Help menu > Download logs**. See *Download Logs Dialog*.

Email

support@trifacta.com